

Bank Islam Malaysia Berhad • 198301002944 (98127-X)

| No | Question | Answer |
|----|---|---|
| 1 | Steps to open Term Deposit-i | i) Login to Bank Islam Internet Banking |
| | Tawarruq account via Internet Banking. | ii) Click Term Deposit & Investment, click Placement and select Term Deposit-i Tawarruq |
| | | iii) Answer all questions under Foreign Account Tax Compliance Act (FATCA) and Tax Residency Declaration |
| | | iv) Read, understand and accept the Declarations by clicking on checkbox. Click Continue to proceed. |
| | | v) Select your account from the dropdown for From Account |
| | | vi) Select Tenure from dropdown list. |
| | | vii) Enter your Principal Amount |
| | | viii) Select the Maturity Instruction (Auto Renewal) |
| | | ix) Select Purpose of Account Placement from dropdown list |
| | | x) Select Source of Funds from dropdown list if the Principal Amount is RM25,000.00 and above. |
| | | xi) Read, understand, and accept the Declarations by clicking the checkbox. |
| | | xii) Read, understand, and accept the Consent on Cross Selling by clicking the checkbox. Click Continue to proceed to the next page. |
| | | xiii) On the confirmation page, verify the details of the request displayed. |
| | | xiv) Authorise your transaction via GO Secure. Refer to <u>https://www.bankislam.com/personal-banking/services/go-secure/</u> for |
| | | more information on GO Secure. |
| | | xv) Print the transaction for your own record. |
| | | Note: Your request is successful if the status Successful is shown under Transaction Status. |
| 2 | Account via Internet Banking. | i) Login to Bank Islam Internet Banking. |
| | | ii) Click Term Deposit & Investment, click Placement and select Wafiyah Investment Account. |
| | | iii) Read, understand, and answer all items listed in the Suitability Assessment Form and click Continue to proceed. |
| | | iv) Answer all questions under Foreign Account Tax Compliance Act (FATCA) and Tax Residency Declaration. |
| | | Read, understand, and accept the Declarations by clicking on checkbox. Click Continue to proceed. |
| | | vi) Select your account from the dropdown for From Account. |
| | | vii) Select Tenure from the dropdown list. |
| | | viii) Enter your Principal Amount. |
| | | ix) Select the Maturity Instruction (Auto Renewal). |
| | | x) Select Purpose of Account Placement from the dropdown list. |
| | | xi) Select Source of Funds from dropdown list if the Principal Amount is RM25,000.00 and above. |
| | | xii) Read, understand, and accept the Declarations by clicking the checkbox. |
| | | xiii) Read, understand, and accept the Consent on Cross Selling by clicking the checkbox. Click Continue to proceed to the next page. |

User Guide for Term Deposit-i Tawarruq



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| | | xiv) On the confirmation page, verify the details of the request displayed. | |
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| | | | to |
| | | xv) Authorise your transaction via GO Secure. Refer https://www.bankislam.com/personal-banking/services/go-secure/ | to for |
| | | more information on GO Secure. | 101 |
| | | xvi) Print the transaction for your own record. | |
| | | | |
| | | Note: Your request is successful if the status Successful is shown un Transaction Status | nder |
| 3 | Steps to withdraw from Term Deposit-i Tawarruq and Wafiyah Investment Account via Internet Banking. | i) Login to Bank Islam Internet Banking. | |
| | | ii) Click Term Deposit & Investment, click Withdrawal. | |
| | | iii) Select Account Group from the dropdown list and click Submit proceed to the next page. | t to |
| | | iv) Select the Account Number by clicking on the Account Number. | |
| | | v) Select Withdrawal under Action and click Next to proceed to the n page. | next |
| | | vi) Select the account from To Account dropdown and click Withdraw . | |
| | | vii) On the confirmation page, verify the details of the request displayed. | |
| | | viii) Authorise your transaction via GO Secure. Refer | to |
| | | https://www.bankislam.com/personal-banking/services/go-secure/ more information on GO Secure. | for |
| | | ix) Click Confirm to proceed. | |
| | | x) Print the transaction for your own record. | |
| | | Note: Your request is successful if the status Successful is shown un | nder |
| | | Transaction Status. | |
| 4 | Deposit-i Tawarruq and Wafiyah Investment Account via Internet Banking | i) Login to Bank Islam Internet Banking. | |
| | | ii) Click My Accounts and select Account Summary. | |
| | | iii) Select the Account Group from the list. | |
| | | iv) Select the account number by clicking on the Account Number. | |
| | | v) Select Reinvest under Action and click Next to proceed to the n page. | next |
| | | vi) Answer all questions under Foreign Account Tax Compliance (FATCA) and Tax Residency Declaration | Act |
| | | vii) Read, understand, and accept the Declarations by clicking on checkb Click Continue to proceed. | DOX. |
| | | viii) Select your Tenure. | |
| | | ix) Select the Maturity Instruction (Auto Renewal). | |
| | | x) Select the crediting account from the dropdown list at Credit Profit To |) . |
| | xi | xi) Select Purpose of Account Placement from dropdown list. | |
| | | xii) Read, understand, and accept the Declarations by clicking on checkb Click Continue to proceed. | DOX. |
| | | xiii) Read, understand, and accept the Consent on Cross Selling by click on checkbox if you wish to receive any promotion. Click Continue proceed. | - |
| | | xiv) On the confirmation page, verify the details of the request displayed. | |
| | | xv) Authorise your transaction via GO Secure. Refer <u>https://www.bankislam.com/personal-banking/services/go-secure/</u> more information on GO Secure. | to for |
| | | xvi) Print the transaction for your own record. | |
| | | | |



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| | | Note: Your request is successful if the status Successful is shown under Transaction Status |
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| 5 | Can I make a withdrawal using the Internet Banking if I opened Term Deposit-i Tawarruq/ Wafiyah Investment Account at the branch? | Yes, Cross channel withdrawal is allowed. You may make the withdrawal using Internet Banking by following the "Steps to withdraw from Term Deposit-i Tawarruq and Wafiyah Investment Account via Internet Banking". |
| 6 | Can I withdrawal at the branch if I opened Term Deposit-i Tawarruq/ Wafiyah Investment Account using Internet Banking? | Yes, you may go to the nearest branch to make withdrawal. |
| 7 | How do I check my profit rate? | Your profit rate will be available under the Placement Details when you register for Term Deposit-i Tawarruq/ Wafiyah Investment Account |