



User Guide for DuitNow QR

GLOSSARY		
1	Dynamic QR	QR Code that is generated after the merchant or recipient keys-in the amount of the payment or credit transfer.
2	P2P QR	Person-to-Person (P2P) QR is a fund transfer from an individual's bank account to another individual's bank account via Quick Response (QR) Code.
3	QR Code	A two-dimensional barcode that can be read using the camera of a smartphone or mobile device that is equipped with QR reader.
4	Static QR	QR Code displayed which requires you to key-in the amount of the payment or credit transfer.

No	Question	Answer
1	How do I register for DuitNow QR for the first time via Bank Islam Mobile Banking?	<p>Before you can use DuitNow QR you need to perform a one-time registration. There are two (2) options:</p> <p>Option 1: At the login page</p> <ol style="list-style-type: none"> Tap on Scan QR icon. Enter password and tap Proceed button. Select Continue button. Select Funding Account from the dropdown list, Enter Purchase Daily Limit, Enter Cumulative Limit, Accept T&C, and tap Let's Register button. Verify details and tap Confirm button. Authorise this request via GO Secure using the GO by Bank Islam mobile application. Proceed with the instructions on screen to complete request. Click ✓ button. <p>Option 2: After logging in.</p> <p>Approach (i)</p> <ol style="list-style-type: none"> Tap on Scan QR icon. Tap the Continue button. Select Funding Account from the dropdown list, Enter Purchase Daily Limit, Enter Cumulative Limit, Accept T&C, and tap Let's Register button. Verify details and tap Confirm button. Authorise this request via GO Secure using the GO by Bank Islam mobile application. Proceed with the instructions on screen to complete request. Click ✓ button. <p>Approach (ii)</p>

No	Question	Answer
		<ul style="list-style-type: none"> a) Tap on Menu. b) Tap Settings. c) Tap DuitNow QR. d) Tap the Continue button. e) Select Funding Account from the dropdown list, Enter Purchase Daily Limit, Enter Cumulative Limit, Accept T&C, and tap Let's Register button. f) Verify details and tap Confirm button. g) Authorise this request via GO Secure using the GO by Bank Islam mobile application. h) Proceed with the instructions on screen to complete request. i) Click ✓ button.
2	How can I change the transaction limit?	<p>To change the transaction limit for QR Purchase, kindly refer to the steps below:</p> <ul style="list-style-type: none"> a) Launch the Mobile Banking App, enter Password and tap Login button. b) Tap Menu. c) Select Settings. d) Select DuitNow QR. e) Change Amount (limit) and tap Save button. f) Verify details and tap the Approve button. g) Successfully updated the QR Settings and tap OK. <p>To change the transaction limit for P2P QR, kindly refer to the steps below:</p> <ul style="list-style-type: none"> a) Launch the Mobile Banking App, enter Password and tap Login button. b) Tap Menu. c) Select Settings. d) Select Limit Maintenance. e) Change Amount (limit) and tap Update button. f) Verify details and tap the Approve button. g) Successfully status appear and limit change accordingly.
3	How do I make payment with DuitNow QR?	<p>Once you have registered for DuitNow QR, you can make payment to other person or merchants. Kindly refer to the steps below:</p> <p><u>Pre-Login page</u></p> <p>Steps for Static QR Code.</p> <ul style="list-style-type: none"> a) Launch the Mobile Banking App. b) Tap on DuitNow QR icon.

No	Question	Answer
		<p>c) Scan the QR code. d) Enter Amount and tap Continue button. e) Tap the Pay Now button. f) Verify details and tap the Approve button. g) Verify Payment status.</p> <p>Steps for Dynamic QR Code</p> <p>a) Launch the Mobile Banking App b) Tap on DuitNow QR icon. c) Scan the QR code. d) Verify details and tap Pay Now button. e) Verify and tap the Approve button. f) Verify Payment status.</p> <p>Steps for payment Above Transaction Limit (RM250) at Pre-Login</p> <p>a) Launch the Mobile Banking App. b) Tap on DuitNow QR icon. c) Scan the QR code. d) Enter Amount (above transaction limit RM250) and tap Continue button. e) Enter Password and tap Proceed button. f) Verify details and tap Pay Now button. g) Verify and tap the Approve button. h) Verify Payment status.</p> <p><u>Post-Login QR Payment</u></p> <p>Steps for Static QR Code</p> <p>a) Launch the Mobile Banking App, enter password and tap Login button. b) Tap on DuitNow QR icon. c) Scan the QR code. d) Enter Amount and tap Continue button. e) Verify details and tap Pay Now button. f) Verify and tap the Approve button. g) Verify Payment status.</p> <p>Steps for Dynamic QR Code</p>

No	Question	Answer
		a) Launch the Mobile Banking App, enter Password and tap Login button. b) Tap on DuitNow QR icon. c) Scan the QR code. d) Verify details and tap Pay Now button. e) Verify and tap the Approve button. f) Verify Payment status.
4	How do I select my preferred DuitNow QR source account?	Below are the steps to select your preferred source account: a) Login to your Bank Islam Mobile Banking App. b) Tap the Menu and select Setting. c) Select DuitNow QR setting. d) Select Preferred Funding Account at drop down list. e) Select Account Number for debiting. f) Tap Save button
5	How do I receive money by using DuitNow QR?	You can generate a QR Code and let the person who wishes to transfer money to you to scan it. Kindly refer to the steps below: <u>Pre-Login Share QR Code</u> Steps for Static QR Code a) Launch the Mobile Banking App and tap on DuitNow QR icon. b) Tap the Scan Me button. c) Tap Share DuitNow QR button. Steps for Dynamic QR Code a) Launch the Mobile Banking App and tap DuitNow QR icon. b) Tap Scan Me button. c) Tap Enter Amount button. d) Enter Amount and tap √ button. e) QR Code is ready to scan. <u>Post-Login Share QR Code</u> Steps for Static QR Code a) Launch the Mobile Banking App, enter Password and tap Login button. b) Tap on DuitNow QR icon. c) Tap Scan Me button. d) Tap Share DuitNow QR button. Steps for Dynamic QR Code



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No	Question	Answer
		<ul style="list-style-type: none"> a) Launch the Mobile Banking App, enter Password and tap Login button. b) Tap on DuitNow QR icon. c) Tap Scan Me button. d) Tap Enter Amount button. e) Enter amount and tap ✓ button. f) QR Code is ready to scan.
6	Can I de-register DuitNow QR?	<p>Yes, you may do so. Kindly refer to the steps below:</p> <ul style="list-style-type: none"> a) Launch the Mobile Banking App, enter Password and tap Login button. b) Tap Menu. c) Tap Settings. d) Tap DuitNow QR. e) Disable De-Register button (swipe toggle left). f) Confirmation Pop up appears and tap OK. g) Verify and tap the Approve button. h) Confirmation status Pop up appears and tap OK.