

## Promotion Terms & Conditions

### **GENERAL TERMS AND CONDITIONS**

- 1) Eligible Customers / Customers are advised to read and understand these Terms and Conditions before participating in any of our campaigns and / or promotions.
- 2) To participate in our campaigns and / or promotions, Eligible Customers / Customers must fall within the Eligibility Criteria and fulfill the Campaign Mechanics. Unless stated otherwise by the Bank, Eligible Customers / Customers are not required to sign up or fill up any application form to participate in the said campaign and / or promotion.
- 3) The Bank accepts no responsibility for any tax responsibilities that may arise from the prizes or the use thereof. Any tax filing obligation or tax payment (if any) due to any tax authority as a result of receipt of the prizes remains the sole responsibility of the winners. It is the responsibility of the winners to seek an independent tax advice on the possible tax responsibilities to their financial situations.
- 4) The Bank and its affiliates and their respective directors, officers, employees and agents shall not be liable for any misinterpretation on facts, and / or inflicted injuries and / or loss of lives and / or valuables resulting from the prize won through this Campaign / Promotion and shall not be liable, whether direct or consequential, for any loss and damage or for any personal injury and / or whatsoever suffered or sustained by the Eligible Customers / Prizes' Winners caused directly or indirectly, in whole or in part, in connection with this Campaign / Promotion or their participation in this Campaign / Promotion or the receipt or use of any of the prizes or may be suffered in the course of the prize giving travel and/or as a result of any act or omission on the part of the Bank whatsoever, except for any liability which cannot be excluded by law. The Bank shall not be responsible in any way whatsoever, in respect of any matters beyond the Bank's control with regard to this Campaign / Promotion or anything related thereto.
- 5) The Terms and Conditions herein contained are in addition to and without prejudice to the Product / Facility terms and conditions. In the event of any inconsistency between these terms and conditions, this Terms and Conditions shall prevail with regards to this Campaign / Promotion.
- 6) The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia and the customers agree to submit to the jurisdiction of the Courts of Malaysia.
- 7) For more information, please visit Bank Islam branches or call our Contact Centre & Customer Care at 03 26 900 900 or visit our website at <https://www.bankislam.com> .

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**MERCHANT TERMS AND CONDITIONS**

- 1) The "Mobile Order & Collect with Visa" ("Campaign") is a joint promotion, organised by Gerbang Alaf Restaurants Sdn. Bhd. (Company No: 198001011565 (65351-M)) a company incorporated in Malaysia and is the developmental licensee of McD Global Franchising Limited with all the rights to own, develop, operate and manage McDonald's restaurants in Malaysia (hereinafter referred to as "McDonald's") and Visa International (Asia Pacific) LLC – Malaysia Representative Office (hereinafter referred to as "Visa") (collectively referred to as the "Organisers"). The Campaign is open to all new and existing principal and supplementary cardholder(s) of Visa Credit, Debit and Prepaid card issued in Malaysia and outside of Malaysia by any authorized financial institution ("Visa card").
- 2) The Campaign period shall commence from 10th January 2022 to 6th March 2022, both dates of which are inclusive in the campaign period ("Campaign Period").
- 3) The Weekly Rewards are shown as follows:

Campaign Week(s)	Date(s)	Weekly Reward(s)
Week 1	10 <sup>th</sup> January 2022 – 16 <sup>th</sup> January 2022	McChicken
Week 2	17 <sup>th</sup> January 2022 – 23 <sup>rd</sup> January 2022	4pcs Chicken McNuggets
Week 3	24 <sup>th</sup> January 2022 – 30 <sup>th</sup> January 2022	1pc Ayam Goreng McD Spicy/ Regular
Week 4	31 <sup>st</sup> January 2022 – 6 <sup>th</sup> February 2022	Sundae (Chocolate/ Strawberry)
Week 5	7 <sup>th</sup> February 2022 – 13 <sup>th</sup> February 2022	Iced Latte (M)
Week 6	14 <sup>th</sup> February 2022 – 20 <sup>th</sup> February 2022	Oreo McFlurry
Week 7	21 <sup>st</sup> February 2022 – 27 <sup>th</sup> February 2022	Cappuccino (S)
Week 8	28 <sup>th</sup> February 2022 – 6 <sup>th</sup> March 2022	Spicy Beef with Cheese

- 4) To entitle for the "FREE" Weekly Rewards, the participants are required to redeem the Promo Offer with Order & Collect and pay using Visa card with minimum spend of RM10 in a single transaction through the McDonald's App ("Offers").
  - Note: the minimum spend amount has been revised to RM10 starting 7th February 2022.
- 5) Offer is limited to single redemption per transaction.
- 6) Each participant is limited to redeem 1 Offer per Campaign Week.
- 7) McDonald's outlets nationwide will be participating in this campaign including its Franchisee outlets, excludes the outlets in Airports, Genting Highlands and Langkawi.
- 8) Redemption of Weekly Rewards are based on first-come-first-serves basis, while stocks last.
- 9) The Organisers have the sole and absolute discretion in determining the Participant's eligibility to participate in the Campaign and/or entitlement to receive any Offer. The Organisers reserve the right to disqualify at any time, whether during or after the Campaign Period, any Participant that has failed to comply with the terms and conditions of the Campaign or is suspected or found of tempering with any aspect of the Campaign. In the event of a disqualification after the Offer have been awarded, the Organisers reserve the right to demand for the return of the Offer or payment of their equivalent value from the disqualified Participant.

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- 10) All Offers are awarded by the Organisers and/or their sponsors on an “as is” basis and are accepted by the participants without warranty or guarantee of any kind, whether express or implied. The Organisers and/or their sponsors shall not be liable for any damages, losses, claims, costs or proceedings incurred or suffered by any person(s) as a result of their participation in the Campaign and/or acceptance of the Offer.
- 11) Participants must abide by the Terms and Conditions of the Organisers’ sponsors and/or other third parties in arranging and/or providing for all the Offer, including any Terms and Conditions attached to all the Offer, if any.
- 12) The Organisers reserve the right, at their absolute discretion, to substitute any of the Offer with any other Offer of similar value without any prior notice to the participants
- 13) The Offer are non-transferable, non-assignable, non-returnable and not exchangeable for cash, credit, voucher and any other item in part or in full value.
- 14) The decision of the Organisers in all matters relating to this Campaign shall be final and binding. No further correspondences, queries or appeals in respect of any decision of the Organisers shall be entertained.
- 15) The Organisers reserve the right to postpone, reschedule, cancel, shorten or suspend the Campaign Period and/or terminate the Campaign at any time without prior notice or reason.
- 16) The Organisers reserve the right to vary, modify, add, delete and/or amend any of the Terms and Conditions herein at any time at their absolute discretion without any prior notice. Any new or amended Terms and Conditions shall supersede the existing Terms and Conditions with immediate effect. The Participants shall not be entitled to claim any compensation from the Organisers for any and all losses and/or damages suffered or incurred as a direct or indirect result of any of the foregoing acts by the Organisers.
- 17) By participating in this Campaign, Participants agree to be strictly bound by the Terms and Conditions of the Campaign, the decisions of Organisers and all Terms and Conditions imposed by any sponsors in relation to the Offer.
- 18) The Organisers shall be the final authority to decide on the interpretation of the Terms and Conditions herein and as to any other matters relating to the Campaign.
- 19) This Campaign and the Terms and Conditions herein shall be governed by the laws of Malaysia.

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### **MERCHANT DISCLAIMER**

- 1) By participating in the Campaign, all Participants agree and acknowledge that all intellectual property rights thereto shall belong to the Organisers and/or their sponsor(s) respectively and/or their respective affiliated and related companies, as the case may be.
- 2) By participating in the Campaign, all Participants agree and consent to the collection, use, processing, transfer across borders and/or disclosure of their personal data by the Organisers, their sponsor(s), agencies and/or their respective affiliated and related companies for the purposes of any advertising, promotion, event or publicity in any form or media in any manner and any time that the Organisers deem fit ("Publication") for and in relation to the Campaign without any prior notice to the Participants. This includes, without limitation, the Participants' names, photographs, images or likeness. The Participants shall not be entitled to claim any ownership and/or other forms of compensation for such Publication.
- 3) The Organisers, their sponsor(s) and/or agencies (including their respective affiliated and related companies) shall not be held responsible and/or answerable to any direct, indirect, incidental, consequential or punitive damages, losses or whatsoever liabilities that arise from any Publication including but not limited to the posting of the same on the Organisers' and/or their sponsors' websites and/or social media pages, including without limitation to Facebook, Instagram and Twitter.

### **DISCLAIMER**

- 1) Bank Islam shall not be responsible or liable for any claims, loss or damage whatsoever, resulting from or in connection with this promotion.
- 2) Bank Islam's prevailing terms and conditions governing the use of Bank Islam Card-i shall continue to apply in addition to the terms and conditions of this promotion.
- 3) Cardholders are advised to observe the Shariah principles while enjoying this promotion.
- 4) This is a promotion by VISA. There is no Bahasa Malaysia version available for these Terms and Conditions.
- 5) Cardholders are advised to visit <https://www.visa.com> for further information on the promotions.