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**BANK ISLAM GOLD ACCOUNT-i**

**Date: 28/10/2024**

## 1. What is this product about?

Bank Islam Gold Account-i (BIGA-i) is a Shariah compliant gold product which offers customers the prospect to participate in the precious metal market. This is a product that potentially promotes wealth creation, wealth accumulation and wealth transfer amongst customers.

The return of the gold would be from an appreciation of the customer's initial purchases and subject to volatility of the current gold market. This Gold Account-i is NOT protected by the Malaysian Deposit Insurance Corporation (PIDM).

## 2. What is the Shariah concept applicable?

- This product is mainly applying the Shariah principles of **Wakalah**.
- **Wakalah** refers to a contract where a party, as principal (muwakkil) authorises another party as his agent (wakil) to perform a particular task in matters that may be delegated, with or without imposition of a fee.

Under this product, the customer appoints Bank Islam as an agent (Wakil);

- i. To execute purchase and/or sale transaction of gold.
- ii. To facilitate gold safekeeping which include to identifying, arranging, and paying security vault service provider (third party) to safekeep the Customer's gold.
- iii. To assign and re-assign the Physical Gold serial number for the benefits of Customer.
- iv. To assign third party to carry out delivery service to facilitate the conversion to physical gold by the Customer.

## 3. What are the features of this product?

	Individual	Non-individual																				
<b>Account Type and Eligibility</b>	<ul style="list-style-type: none"> <li>▪ Residents and Non-residents</li> <li>▪ Minimum 18 years old.</li> <li>▪ For minor age, it must be opened under Trust Account with his/her guardian.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Corporate</li> <li>▪ Commercial</li> <li>▪ Government</li> <li>▪ Club/Societies/Association</li> <li>▪ Others</li> </ul>																				
<b>Account Opening Requirement</b>	Customer is required to have either a Current, Savings or Transactional Investment Account (CASATIA) with Bank Islam prior opening of BIGA-i. The said CASATIA must be maintained and linked to the BIGA-i for the following purposes: <ol style="list-style-type: none"> <li>i. Debiting an amount upon purchase of gold;</li> <li>ii. Crediting an amount upon selling of gold;</li> <li>iii. Debiting Total Costs upon redemption of gold (physical gold); and</li> <li>iv. Debiting monthly safekeeping fee and any other relevant fees and charges (if any).</li> </ol>																					
<b>Gold Purity</b>	99.99% accredited by the London Bullion Market Association (LBMA)																					
<b>Initial Purchase</b>	Minimum of RM10 or its gram equivalent based on prevailing Gold Price updated by Bank Islam during the transaction.	Minimum of RM50 or its gram equivalent based on prevailing Gold Price updated by Bank Islam during the transaction.																				
<b>Minimum Subsequent Purchase</b>	RM10 or its gram equivalent based on Gold Price updated by Bank Islam.																					
<b>Minimum Balance</b>	<ul style="list-style-type: none"> <li>▪ No minimum balance required.</li> <li>▪ Bank Islam reserves the right to auto closed an account with zero balance for three (3) consecutive years.</li> </ul>																					
<b>Currency</b>	Ringgit Malaysia (RM)																					
<b>Gold Conversion</b>	<ul style="list-style-type: none"> <li>▪ Conversion refers to the option to convert gold ownership in the BIGA-i into physical gold in certain denominations such as below:               <table border="1" style="margin: 10px auto;"> <thead> <tr> <th>Gram (g)</th> <th>0.5</th> <th>1</th> <th>5</th> <th>10</th> <th>50</th> <th>100</th> <th>1,000</th> <th>4.25</th> <th>21.25</th> </tr> </thead> <tbody> <tr> <td>Product</td> <td colspan="7">Gold Bar</td> <td>1 dinar</td> <td>5 dinar</td> </tr> </tbody> </table> </li> <li>▪ The Customer will be receiving physical gold via courier delivery from Gold Supplier.</li> <li>▪ Delivery cost and conversion cost shall be borne by the customer.</li> </ul>		Gram (g)	0.5	1	5	10	50	100	1,000	4.25	21.25	Product	Gold Bar							1 dinar	5 dinar
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<b>Method to Convert the Gold</b>	The conversion instruction/order can be performed Over the Counter (OTC) at any Bank Islam branches																		
<b>Method of Transactions</b>	Customer may perform the following transactions via method as prescribed by Bank Islam: <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th rowspan="2">No</th> <th rowspan="2">Transaction Types</th> <th colspan="2">Method</th> </tr> <tr> <th>Over The Counter</th> <th>Internet Banking and Mobile Apps</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Account Opening &amp; Closure</td> <td rowspan="3">ALL Bank Islam branches</td> <td rowspan="3">Currently not available until further notice</td> </tr> <tr> <td>2</td> <td>Purchase &amp; Sell Gold</td> </tr> <tr> <td>3</td> <td>Gold Conversion</td> </tr> <tr> <td>4</td> <td>Sell Back of Physical Gold</td> <td colspan="2">Customer may sell back the physical gold in exchange of cash to any interested party such as Ar-Rahnu outlets, pawn shop, gold shop, or jewellery shop.</td> </tr> </tbody> </table>	No	Transaction Types	Method		Over The Counter	Internet Banking and Mobile Apps	1	Account Opening & Closure	ALL Bank Islam branches	Currently not available until further notice	2	Purchase & Sell Gold	3	Gold Conversion	4	Sell Back of Physical Gold	Customer may sell back the physical gold in exchange of cash to any interested party such as Ar-Rahnu outlets, pawn shop, gold shop, or jewellery shop.	
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<b>Safekeeping of Gold</b>	The Customer appointed the Bank to act as Customer agent to identify, arrange and pay to third party, Security Vault Service Provider to safekeep the gold purchased																		
<b>e-statement</b>	Yearly basis via email.																		

**4. What other charges do I have to pay?**

No	Type of Fees & Charges	Fee Amount/ Detail																					
1	<b>Conversion Fee</b>	<p>This is the cost to convert the gold in BIGA-i into physical gold. The cost is determined and imposed by the Gold Supplier appointed by Bank Islam.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Product</th> <th>Gold Denomination</th> <th>Total Conversion Charges Per Piece (RM)</th> </tr> </thead> <tbody> <tr> <td rowspan="6" style="text-align: center;">Gold Bar</td> <td style="text-align: center;">0.5 gram</td> <td style="text-align: center;">33</td> </tr> <tr> <td style="text-align: center;">1 gram</td> <td style="text-align: center;">35</td> </tr> <tr> <td style="text-align: center;">5 grams</td> <td style="text-align: center;">45</td> </tr> <tr> <td style="text-align: center;">10 grams</td> <td style="text-align: center;">85</td> </tr> <tr> <td style="text-align: center;">50 grams</td> <td style="text-align: center;">280</td> </tr> <tr> <td style="text-align: center;">100 grams</td> <td style="text-align: center;">380</td> </tr> <tr> <td rowspan="2" style="text-align: center;">Gold Dinar</td> <td style="text-align: center;">4.25 grams</td> <td style="text-align: center;">65</td> </tr> <tr> <td style="text-align: center;">21.25 grams</td> <td style="text-align: center;">110</td> </tr> </tbody> </table>	Product	Gold Denomination	Total Conversion Charges Per Piece (RM)	Gold Bar	0.5 gram	33	1 gram	35	5 grams	45	10 grams	85	50 grams	280	100 grams	380	Gold Dinar	4.25 grams	65	21.25 grams	110
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		<p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>i. The fulfilment of the courier services and/or special delivery will be done by Gold Supplier appointed by Bank Islam as per mandate given by customer under the wakalah contract.</li> <li>ii. Bank Islam will disclose relevant information such as name, telephone number and mailing address to the Gold Supplier for the gold conversion purpose.</li> <li>iii. The Courier Service and Special Delivery charges above are imposed by the Gold Supplier.</li> </ul>
<b>3</b>	<b>Safekeeping Fee</b>	The Gold Supplier will impose a safekeeping fee of <b>1.5%</b> per annum based on average daily balance of the gold value. The safekeeping fee will be charged on monthly basis and will be deducted from customer's account linked with the gold account.

Bank Islam will communicate to you at least twenty-one (21) calendar days prior to the effective date of implementation if there are any changes in fees and charges that is applicable to this product.

**5. What are possible outcomes of my gold?**

Kindly refer to the gold performance graph in the past 5 years as appended below :



**6. What are the major risks involved?**

- (a) Market Risk**  
Various factors will affect the value of gold in Gold Account, including market conditions, investors' sentiment and confidence, profit rates, currency exchange rates, rates of inflation, business, economic, political, financial, social, environmental, and other events both locally and globally.
- (b) Pricing Risk**  
The price of Gold Account depends on the movements in the Gold Market. Such reference values may be volatile and changes in such price which may result in the price, level or value moving adversely to your interests and negatively affecting the return on the Gold Account.
- (c) Return/Investment Risk**  
The customer is exposed to changes in such reference values between the time the customer purchases the gold and the time of redemption/sale. Past performance is not an indicative of future returns. The return of the gold would be from the appreciation of the customer's initial purchase and subject to volatility of the world and local gold market conditions. However, the return is not guaranteed while the risk of potential loss is high and substantial if and when the gold price retreated.

**THE CUSTOMER IS ADVISED TO CONSIDER ALL RISK FACTORS ASSOCIATED WITH THE GOLD ACCOUNT PRIOR TO TRANSACTING THE GOLD.**

**7. What do I need to do if there are changes to my contact details?**

It is important that you inform us of any changes in your contact details to ensure that all correspondences reach you in a timely manner. To update your contact details, you may inform us in writing or visit the nearest Bank Islam Branch.

**8. Who should I contact for further information or to lodge a complaint?**

If you wish to make any queries or complaint on the products or services provided by us, you may contact us at:

**Contact Centre & Customer Care**  
**Bank Islam Malaysia Berhad**  
 17<sup>th</sup> Floor, Menara Bank Islam  
 No 22, Jalan Perak  
 50450 Kuala Lumpur  
 Tel: 03 2690 0900  
 Fax: 03 2782 1337  
 Email: [customercare@bankislam.com.my](mailto:customercare@bankislam.com.my)

If your query or complaint is not satisfactorily resolved by us, you may contact Bank Negara Malaysia LINK or BNM TELELINK:

- (a) via phone to : 1-300-88-5465 (1-300-88-LINK)
- (b) via fax to : 03 2174 1515
- (c) via email to : [bnmtelelink@bnm.gov.my](mailto:bnmtelelink@bnm.gov.my)
- (d) via letter to : Laman Informasi Nasihat dan Khidmat (LINK)  
 Bank Negara Malaysia  
 P.O. Box 10922  
 50929 Kuala Lumpur

**WARNING: THE RETURNS OF THE GOLD WOULD BE FROM APPRECIATION OF THE CUSTOMER’S INITIAL PURCHASE AND SUBJECT TO VOLATILITY OF THE GOLD CURRENT MARKET. BANK ISLAM GOLD ACCOUNT-i IS NOT PROTECTED BY THE MALAYSIAN DEPOSIT INSURANCE CORPORATION (PIDM).**

All information provided in this Product Disclosure Sheet is valid with effect from 28 October 2024.

Acknowledge Receipt by Customer,

.....  
 Name:  
 I/C Number:  
 Date: