

MEDIA RELEASE

For Immediate Release



BANK ISLAM OFFERS FINANCIAL RELIEF FOR FLOOD VICTIMS

Providing financing payment flexibility for affected House, Personal, and Vehicle Financing customers; a Moratorium of up to 6 months is available to assist the MSMEs.

KUALA LUMPUR, Wednesday, [27 November 2024]: Conscious of the flood conditions impacting several areas throughout Malaysia, Bank Islam Malaysia Berhad (Bank Islam or Bank) today announced the recommencement of the **Prihatin Programme for Flood** to assist affected financing customers eligible for this programme. House, Personal, and Vehicle Financing-i customers affected by the disaster may apply for **up to six (6) months deferment** of their monthly instalments, subject to the terms and conditions set.

In addition, Bank Islam offers free replacements for damaged or lost credit and debit cards-i and chequebooks.

In aiding the affected micro, small and medium-sized (MSMEs) businesses, Bank Islam is offering the **Disaster Relief Facility** financing program for MSMEs affected by floods located in districts identified by The National Disaster Management Agency (NADMA) as flood disaster areas. Under this facility, eligible MSMEs are provided funding to repair or replace their business assets, such as manufacturing plants and machinery which have been damaged by the floods, as well as essential working capital.

Meanwhile, a moratorium of up to **six (6) months** is also made available to Bank Islam's existing MSME customers affected in districts identified by NADMA as flood disaster areas. Financial assistance is open to all credit facilities with scheduled or contractually due payments, specifically the Term Financing Facilities, Revolving Credit & Cash Line Facilities and Trade Facilities.

Bank Islam Group Chief Executive Officer, Dato' Mohd Muazzam Mohamed said, "Bank Islam has been closely monitoring the latest updates on the situation in all affected areas. Concerned with our customers' challenges, we are taking proactive actions to ensure simple documentation and approval processes for them."

"The well-being of the communities has always been Bank Islam's priority. Therefore, we hope the Prihatin Programme for Flood and the **Disaster Relief Facility** financing program for affected

MSMEs can help relieve customers' anxieties over their financial commitment during this trying time," Mohd Muazzam added.

Applications for financial relief under the Prihatin Programme for Flood can be made at the nearest operating Bank Islam branches within three (3) months of the incident.

Further information on the Prihatin Programme for Flood is available on the Bank Islam corporate website, www.bankislam.com. Customers may also reach the Bank Islam Contact Centre at contactcenter@bankislam.com.my or 03-26 900 900 for further assistance.

Affected Business Financing-i customers can inquire about and apply for the available assistance through the nearest Bank Islam branches or by e-mail at sme-assist@bankislam.com.my.

About Bank Islam Malaysia Berhad (Registration No [198301002944(98127-X)])

Bank Islam is the first Islamic bank publicly listed on the Main Market of Bursa Malaysia. Established in July 1983, the bank has 135 branches and over 900 self-service terminals across Malaysia. As a pure-play Islamic bank, Bank Islam provides retail banking and corporate financial solutions that strictly adhere to Shariah rules and principles. The bank is committed to sustainable prosperity and ESG values and is an official UN Global Compact Malaysia and Brunei participant. Bank Islam's core subsidiaries, BIMB Investment and BIMB Securities, offer various Islamic financial services, including investment and stockbroking. For more information on the Group's products and services, please visit www.bankislam.com.

For further information, please email Bank Islam Group's Media Relations team at media@bankislam.com.my.