

## BANK ISLAM CAUTIONS THE PUBLIC TO BE EXTRA VIGILANT

*Avoid clicking suspicious links, websites and fake social media accounts*

**KUALA LUMPUR, Sunday [9 February 2025]:** Bank Islam Malaysia Berhad (Bank Islam or the Bank) reminds the public to always be vigilant against fake links and social media accounts that misuse Bank Islam's brand and images for fraudulent purposes.

Bank Islam Group Chief Operating Officer, Mohamed Iran Moriff Mohd Shariff emphasised that all campaigns organised by Bank Islam will only be promoted through the Bank's official channels.

"Bank Islam always prioritises data security and customer interests. We **will never request personal or sensitive information** such as account numbers, passwords or OTP codes through websites or social media accounts for any campaign. All campaign promotions are conducted exclusively through Bank Islam's official platforms.

"We urge the public to be extra cautious and not fall victim to the deceptive tactics of irresponsible parties. Always verify the authenticity of information before taking action," he stressed.

Bank Islam reiterates that all official information related to campaigns, promotions, or banking products will only be shared through the following official channels:

**Official Website:** [www.bankislam.com](http://www.bankislam.com) and **official social media accounts:**

- **Facebook:** Bank Islam Malaysia Berhad
- **Instagram:** bankislam
- **X:** myBankIslam
- **LinkedIn:** Bank Islam Malaysia Berhad

To protect themselves from fraud, users are advised to follow these precautionary steps:

- **Be cautious** with clickable links.
- **Always log in** to your banking account **through Bank Islam's official website.**
- **Carefully inspect website links** before proceeding with any banking activities.
- **Ensure your security image and phrase** are correct before entering the password.
- **Never share personal information** such as passwords or OTP codes with anyone, including Bank Islam.

The public is encouraged to report any suspicious activities involving the misuse of Bank Islam's brand to the Bank Islam Contact Centre at **03-26 900 900** or email [contactcenter@bankislam.com.my](mailto:contactcenter@bankislam.com.my) for further action.

## **About Bank Islam Malaysia Berhad**

Bank Islam is the first Islamic bank publicly listed on the Main Market of Bursa Malaysia. Established in July 1983, the bank has 135 branches and over 900 self-service terminals across Malaysia. As a pure-play Islamic bank, Bank Islam provides retail banking and corporate financial solutions that strictly adhere to Shariah rules and principles. The bank is committed to sustainable prosperity and ESG values and is an official participant of the UN Global Compact Malaysia and Brunei. Bank Islam's core subsidiaries, BIMB Investment and BIMB Securities, offer various Islamic financial services, including investment and stockbroking. For more information on the Group's products and services, please visit [www.bankislam.com](http://www.bankislam.com).

For further information, please email Bank Islam Group's Media Relations team at: [media@bankislam.com.my](mailto:media@bankislam.com.my)