

**MASTERCARD PROMOTION**

**GLOBAL BLUE:** Complimentary access to Global Blue VIP Lounges and Airport Fast Tracks  
(1/4/2024 – 31/3/2025)

**Promotion Details**

Promotion Title	Complimentary access to Global Blue VIP Lounges and Airport Fast Tracks with Bank Islam Mastercard® World Credit Card-i
Promotion Details	<p>Tax free shopping starts with Global Blue, who provides an enhanced yet simple approach to shopping Tax Free. Save time and money when you shop Tax Free at over 300,000 stores across the world’s best shopping districts. Now Mastercard World cardholders can enjoy a faster Tax-Free shopping experience in partnership with Global Blue including:-</p> <p>1) Complimentary Global Blue Membership Become a member today and whenever you shop Tax Free abroad, you will save money and time. Add your Bank Islam Mastercard World Credit Card-i to your profile to receive tax refund automatically.</p> <p>2) Complimentary access to Global Blue City VIP Lounges You will receive complimentary access to exclusive Global Blue lounges in key European cities for personalised refund services in a calm oasis. Early refund to Bank Islam Mastercard World Credit Card-i is available at the lounges.</p> <p>3) Complimentary access to Global Blue Airport Fast Lanes You will receive complimentary access to Global Blue fast lanes to skip the queue at some of Europe’s busiest airport Refund Offices to save time.</p> <p><b>Global Blue City VIP Lounges</b></p> <p><u>Paris Lounge</u> Lounge Address: 4, rue Cambon 75001 Paris Opening Hours: Monday to Saturday 10:30am - 07:00pm</p> <p><u>Milan Lounge</u> Lounge Address: Via sant’andrea, 8 - Milan Opening Hours: Monday to Saturday 12:00pm - 07:00pm</p> <p><u>Rome Lounge</u> Lounge Address: Piazza di Spagna, 29 – Rome Opening Hours: Monday to Saturday 12:00pm - 07:00pm</p> <p><u>Florence Lounge</u> Lounge Address: Piazza della repubblica 6 - Florence Opening Hours: Monday to Saturday 12:00pm - 07:00pm</p> <p><u>Barcelona Lounge</u> Lounge Address: Passeig de Gracia 78, 1st Floor 08008 Barcelona Opening Hours: Monday to Saturday 10:00am - 08:00pm</p> <p><u>Madrid Lounge</u> Lounge Address: Marqués de Villamagna 3, 28001 Madrid Opening Hours: Monday to Saturday 10:00am - 10:00pm</p>

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Promotion Details	<p><b>Global Blue Airport Fast Lanes</b></p> <p><u>Milan Malpensa</u> Refund Point Location: Global Blue Office - Terminal 1 - Area Check In 12 Opening Hours: Monday to Sunday 6:00am to 10:00pm</p> <p><u>Rome Fiumicino</u> Refund Point Location: Global Blue Office - Terminal 3 - Close to Check In 209 / 210 Opening Hours: Monday to Sunday 7:00am to 9:00 pm</p>
Promotion Location	France, Italy, Spain
Promotion Period	1/4/2024 – 31/3/2025
Eligible Card	All Bank Islam Mastercard® World Credit Card-i
Redemption Website	<a href="https://registration.globalblue.com/gb/splash?flow=ncpt&amp;sourceCode=ONPNS001APAXXXXX001">https://registration.globalblue.com/gb/splash?flow=ncpt&amp;sourceCode=ONPNS001APAXXXXX001</a>
Redemption Instruction	<p><b>Global Blue Membership</b></p> <ol style="list-style-type: none"> <li>1) Visit <a href="https://registration.globalblue.com/gb/splash?flow=ncpt&amp;sourceCode=ONPNS001APAXXXXX001">website</a> <a href="https://registration.globalblue.com/gb/splash?flow=ncpt&amp;sourceCode=ONPNS001APAXXXXX001">https://registration.globalblue.com/gb/splash?flow=ncpt&amp;sourceCode=ONPNS001APAXXXXX001</a> to sign up for Global Blue Membership and get your personalised digital barcode.</li> <li>2) <b>When setting up your profile, link your</b> Bank Islam Mastercard World Credit Card-i to receive your tax refunds.</li> <li>3) Present your membership barcode at participating stores to automatically fill in Tax Free Forms.</li> <li>4) Once forms are validated, your refund will be automatically credited to your Bank Islam Mastercard World Credit Card-i</li> </ol> <p><b>City VIP Lounges</b></p> <ol style="list-style-type: none"> <li>1) Visit the Global Blue VIP Lounge in the city.</li> <li>2) Present your Bank Islam Mastercard World Credit Card-i and Global Blue membership barcode or passport to the lounge staff.</li> <li>3) Lounge staff will assist with refund process.</li> </ol>

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Redemption Instruction	<p><b><u>Airport Fast Lanes</u></b></p> <ol style="list-style-type: none"> <li>1) Visit the Global Blue Refund Office at the airport.</li> <li>2) Present your Bank Islam Mastercard World Credit Card-i and Global Blue membership barcode or passport to the Refund Office staff.</li> <li>3) Refund Office staff will assist with refund process.</li> </ol>
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**Promotion Terms & Conditions**

<p><b><u>MERCHANT TERMS AND CONDITIONS</u></b></p> <p><b>Global Blue Membership</b></p> <ol style="list-style-type: none"> <li>1. Membership profile must be fully completed for Tax Free Form autofill.</li> <li>2. Bank Islam Mastercard World Credit Card-i must be linked to the membership profile for tax refund autopay .</li> <li>3. Membership digital barcode or passport must be presented when issuing Tax Free Form in the store.</li> </ol> <p><b>City VIP Lounges</b></p> <ol style="list-style-type: none"> <li>1. Global Blue Membership sign-up is a must</li> <li>2. Bank Islam Mastercard World Credit Card-i must be presented to the lounge staff.</li> <li>3. Only cards issued by Mastercard Asia Pacific Consumer Banks are accepted.</li> <li>4. Cardholders can bring a maximum of 4 family members or friends to enjoy the lounge benefits and proceed to receive their tax refund at the lounge.</li> <li>5. Early refund is available to Bank Islam Mastercard World Credit Card-i only.</li> </ol> <p><b>Airport Fast Lanes</b></p> <ol style="list-style-type: none"> <li>1. Global Blue Membership sign-up is a must.</li> <li>2. Bank Islam Mastercard World Credit Card-i must be presented to the airport VIP lanes staff.</li> <li>3. Only cards issued by Mastercard Asia Pacific Consumer Banks are accepted.</li> <li>4. Cardholders can bring a maximum of 4 family members or friends to proceed tax refund at the VIP Fast Lanes.</li> </ol>
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**Promotion Terms & Conditions****GENERAL TERMS AND CONDITIONS**

- 1) Eligible Customers / Customers are advised to read and understand these Terms and Conditions before participating in any of our campaigns and / or promotions.
- 2) To participate in our campaigns and / or promotions, Eligible Customers / Customers must fall within the Eligibility Criteria and fulfill the Campaign Mechanics. Unless stated otherwise by the Bank, Eligible Customers / Customers are not required to sign up or fill up any application form to participate in the said campaign and / or promotion.
- 3) The Bank accepts no responsibility for any tax responsibilities that may arise from the prizes or the use thereof. Any tax filing obligation or tax payment (if any) due to any tax authority as a result of receipt of the prizes remains the sole responsibility of the winners. It is the responsibility of the winners to seek an independent tax advice on the possible tax responsibilities to their financial situations.
- 4) The Bank and its affiliates and their respective directors, officers, employees and agents shall not be liable for any misinterpretation on facts, and / or inflicted injuries and / or loss of lives and / or valuables resulting from the prize won through this Campaign / Promotion and shall not be liable, whether direct or consequential, for any loss and damage or for any personal injury and / or whatsoever suffered or sustained by the Eligible Customers / Prizes' Winners caused directly or indirectly, in whole or in part, in connection with this Campaign / Promotion or their participation in this Campaign / Promotion or the receipt or use of any of the prizes or may be suffered in the course of the prize giving travel and/or as a result of any act or omission on the part of the Bank whatsoever, except for any liability which cannot be excluded by law. The Bank shall not be responsible in any way whatsoever, in respect of any matters beyond the Bank's control with regard to this Campaign / Promotion or anything related thereto.
- 5) The Terms and Conditions herein contained are in addition to and without prejudice to the Product / Facility terms and conditions. In the event of any inconsistency between these terms and conditions, this Terms and Conditions shall prevail with regards to this Campaign / Promotion.
- 6) The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia and the customers agree to submit to the jurisdiction of the Courts of Malaysia.
- 7) For more information, please visit Bank Islam branches or call our Contact Centre & Customer Care at 03 26 900 900 or visit our website at <https://www.bankislam.com>

**DISCLAIMER**

- 1) Bank Islam shall not be responsible or liable for any claims, loss or damage whatsoever, resulting from or in connection with this promotion.
- 2) Bank Islam's prevailing terms and conditions governing the use of Bank Islam Mastercard® Credit Card-i shall continue to apply in addition to the terms and conditions of this promotion.
- 3) Cardholders are advised to observe the Shariah principles while enjoying this promotion.
- 4) This is a promotion by Mastercard. There is no Bahasa Malaysia version available for these Terms and Conditions.
- 5) Cardholders are advised to visit [www.mastercard.com](http://www.mastercard.com) and <https://registration.globalblue.com/gb/splash?flow=ncpt&sourceCode=ONPNS001APAXXXXXX001> for further information on the promotions.