



DUITNOW REGISTRATION & MAINTENANCE FORM

Borang Pendaftaran & Penyelenggaraan DuitNow

Please select (/) of the preferred box provided as below / Sila tandakan (/) pada kotak pilihan seperti dibawah.

New Registration / Pendaftaran baru

Update Info / Kemas kini maklumat

Terminate / Pembatalan

Deactivate / Nyahaktifkan
(Temporary Suspension/Penggantungan Sementara)

Activate / Aktifkan
(Reactivate upon Temporary Suspension/Aktif semula selepas Penggantungan Sementara)

Switch bank / Pertukaran bank

PART 1 : COMPANY INFORMATION / Bahagian 1: Maklumat syarikat

Company Name

Nama Syarikat

Note: Bank will be in touch with Contact Person below for all maintenance request clarification

Nota: Pihak bank akan berhubung dengan Orang Hubungan dibawah bagi semua penjelasan permintaan penyelenggaraan.

Contact Person

Orang Hubungan

Full Name

Nama penuh

Mobile No.

No. Telefon Bimbit

IC/Passport No.

No. Kad Pengenalan/Pasport

Email Address

Alamat E-mel

PART 2 : DUITNOW ID INFORMATION / Bahagian 2 : Maklumat ID DuitNow

DuitNow ID / ID DuitNow

Receiving Account No. / No. Akaun Menerima

Business Registration No.

No. Pendaftaran Perniagaan

PART 3 : PRIVACY NOTICE / Bahagian 3 : Notis Privasi

By signing this form, I/We hereby acknowledge and agree that I/we have read and understood this Privacy Notice (<https://www.bankislam.com/privacy-notice/>) and give my Consent voluntarily to Bank Islam Malaysia Berhad and to be bounded by this Privacy Notice.

Dengan menandatangani borang ini, saya/kami dengan ini memperakui dan bersetuju bahawa saya/kami telah membaca dan memahami Notis Privasi ini (<https://www.bankislam.com/notis-privasi/>) serta memberi kebenaran secara sukarela kepada Bank Islam Malaysia dan akan tertakluk kepada Notis Privasi ini.

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PART 4 : CUSTOMER DECLARATION / Bahagian 4 : Pengisytiharan Pelanggan

Acknowledge and consent the Bank to the disclosure of my/our DuitNow ID, my/our Common ID and other relevant personal data to the NAD Operator for its processing, storing, and archival and disclosure to the sender of funds under the DuitNow service, other NAD participants and third parties offering the DuitNow Service and their respective customers.

Mengakui dan memberi kebenaran kepada Bank untuk mendedahkan ID DuitNow saya/kami, ID Biasa saya/kami dan data peribadi lain yang berkaitan kepada Pengendali NAD untuk pemrosesan, penyimpanan, dan arkib serta pendedahan kepada pengirim dana di bawah perkhidmatan DuitNow, lain-lain Peserta NAD dan pihak ketiga yang menawarkan Perkhidmatan DuitNow dan pelanggan masing-masing.

By signing this DuitNow Registration & Maintenance Form, I/We hereby acknowledge that I/ We have read and understood and I/We accept and agree to be bound by the terms outlined in the DuitNow NAD Terms and Conditions for eBanker Pro in Page 3 & 4 below.

Dalam Menandatangani Borang Pendaftaran & Penyelenggaraan DuitNow ini, saya/Kami dengan ini mengakui bahawa saya/Kami telah membaca dan memahami dan saya/Kami menerima dan bersetuju untuk terikat dengan terma-terma yang digariskan dalam Terma dan Syarat DuitNow NAD untuk eBanker Pro di mukasurat 3 & 4 di bawah.

PART 5 : COMPANY AUTHORIZED SIGNATORY(IES) / Bahagian 5 : Penandatanganan Sah Syarikat****

I/We confirm that I/We am/are duly authorized by the Company to sign this form for and on its behalf.

Saya/Kami mengesahkan bahawa saya/kami adalah wakil sah syarikat untuk menandatangani borang ini untuk dan bagi pihak syarikat.

<p>..... Signature/Tandatangan</p> <p>Name>Nama : <input type="text"/></p> <p>IC No./No. KP : <input type="text"/></p> <p>Date/Tarikh : <input type="text"/></p>	<p>..... Signature/Tandatangan</p> <p>Name>Nama : <input type="text"/></p> <p>IC No./No. KP : <input type="text"/></p> <p>Date/Tarikh : <input type="text"/></p>
<p>..... Signature/Tandatangan</p> <p>Name>Nama : <input type="text"/></p> <p>IC No./No. KP : <input type="text"/></p> <p>Date/Tarikh : <input type="text"/></p>	<p>..... Signature/Tandatangan</p> <p>Name>Nama : <input type="text"/></p> <p>IC No./No. KP : <input type="text"/></p> <p>Date/Tarikh : <input type="text"/></p>

****Authorized Signatory(ies) as per Board of Resolution**

****Penandatanganan Sah berdasarkan Resolusi Lembaga**

FOR BANK USE ONLY / Untuk Kegunaan Bank Sahaja		
<p>Attended by / date: <i>Diuruskan oleh / tarikh</i></p>	<p>Signature verified by / date: <i>Tandatangan disahkan oleh / tarikh</i></p>	<p>Remarks (if any): <i>Nota (jika ada)</i></p>

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DuitNow NAD Terms and Conditions for eBanker Pro

Effective date: 26 June 2024

In these Terms and Conditions (“Terms”), references to “You”, “Your” and “Yours” refer to the Bank Islam’s customer who uses the National Addressing Database (“NAD”) and references to “We”, “Our” , “Ours” and “Us” refer to Bank Islam.

1. Definitions

“**Account**” means one or more of customer's savings, current, investment or any other accounts with Bank Islam which may be accessed through the eBanker Pro as may be determined by Bank Islam from time to time.

“**DuitNow Transfer**” means a service which allows customers to initiate and receive instant credit transfers using a recipient’s account number or DuitNow ID.

“**DuitNow ID**” means an identifier of an account holder such as a mobile number, NRIC, passport number, army number or police number (in the case of an individual) or business registration number (in the case of a corporate customer) or any other identifiers as may be introduced by the NAD Operator from time to time.

“**Malware**” means computer viruses, bugs or other malicious, destructive or corrupting software, code, agent, program or macros, and/or phishing or social engineering schemes which utilise computer software or telecommunications to obtain personal data or any other personal information for malicious or fraudulent purposes.

“**National Addressing Database**” (NAD) means a central addressing depository established by the NAD Operator that links a bank to a recipients DuitNow ID and facilitates payment to be made to a recipient by referencing the recipient’s DuitNow ID.

“**NAD Name Enquiry**” means a service which returns the name of the owner who has registered its DuitNow ID in NAD.

“**NAD Operator**” means Payments Network Malaysia Sdn Bhd (PayNet) (Company No.: 200801035403 [836743-D])

“**Personal Data**” means any information in respect of commercial transactions that relates directly or indirectly to a customer, who is identified or identifiable from that information which includes, but not limited to, the customer’s name, address, identification card number, passport number, banking information, email address and contact details.

“**Common ID**” means a unique identification of a customer which links all DuitNow IDs registered by the customer such as the customer’s NRIC, army number, or police number, or for non-Malaysians, passport number.

2. The NAD Service

2.1. The NAD service allows You to link an Account that You have with Us to Your DuitNow ID.

2.2. By linking Your DuitNow ID to Your Account, You have the option of receiving incoming funds via DuitNow or any other payment services that address payments using Your DuitNow ID.

2.3. When You register Your DuitNow ID in NAD, You will also provide Us with Your Common ID which will be linked to Your Account with Your registered DuitNow ID. Your Common ID will be used by other NAD participating banks for the purpose of identifying You, as part of facilitating the DuitNow service.

2.4. You may link more than one of Your DuitNow ID to the same Account. However, You may not link a particular DuitNow ID to multiple Accounts.

3. Modification and Deregistration of your DuitNow ID

3.1. You may update or change Your DuitNow ID that is linked to Your Account via the channels made available to You. We will require a reasonable notice period to effect such changes or update.

3.2. You understand and agree that Your DuitNow ID that is linked to Your Account may be deregistered by You or by Us, due to the following circumstances:

3.2.1. You wish to transfer Your existing DuitNow ID to another Account in another bank/ e-money issuer;

3.2.2. You have changed/updated Your DuitNow ID;

3.2.3. You have closed Your Account that is linked to Your DuitNow ID;

3.2.4. the mobile number which You have provided to Us as Your DuitNow ID has been terminated and recycled for use by another person;

3.2.5. after a period of inactivity; or

3.2.6. upon investigation, We find out that You or Your DuitNow ID is potentially involved in any fraudulent activity(s).

3.3. You will receive a confirmation of de-registration from Us via [insert Participant’s channel] as soon as the de-registration is confirmed.

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4. Your Information

4.1. You represent and warrant that the DuitNow ID used for registration in NAD belongs to You, is correct, complete and up-to date for the use of the service and You will promptly notify Us via email if there is any change to the DuitNow ID information provided to Us.

4.2. You acknowledge and agree that other NAD participating banks/ e-money issuers may perform a NAD Name Enquiry of Your DuitNow ID for the purpose of verifying/identifying Your name to Your registered DuitNow ID, as part of facilitating the DuitNow service.

4.3. You acknowledge and consent to the disclosure of Your DuitNow ID, Your Common ID and other relevant Personal Data to the NAD Operator for its processing, storing, and archival and disclosure to the sender of funds or merchants under the DuitNow services, Our affiliates, service providers, other NAD participants and third parties offering the DuitNow service and their respective customers.

4.4. You acknowledge and agree that We may disclose your DuitNow ID information to anyone who We are under an obligation to disclose information to under the law or where it's in the public interest, for example to prevent or detect fraud and abuse.

5. Data Protection

5.1. Your consent and Our right to disclose information shall be in addition to, and without prejudice to the rights accorded to You under the Personal Data Protection Act 2010, Bank Islam Privacy Notice (which is available at <https://ebankerpro.bankislam.biz/cms/>) and any other applicable laws in Malaysia.

5.2. We will only disclose, use and process Your DuitNow ID for the purpose of facilitating the DuitNow service.

5.3. We have in place, reasonable security measures (both technical and organisational) against unlawful or unauthorised processing of Your DuitNow ID.

5.4. We will notify You as soon as practicable if Your DuitNow ID is lost, destroyed, or becomes damaged, corrupted or unusable.

6. Liability

6.1. We and the NAD Operator shall not be liable for any losses or damage You may suffer as a result of, including but not limited to:-

6.1.1. Your failure to maintain up-to-date information and Your failure to provide accurate information to us;

6.1.2. Our compliance with any instruction given or purported to be given by You which is apparent to a reasonable person receiving such instruction;

6.1.3. any misuse or any purported or fraudulent use of Your DuitNow ID including instances whereby online fraud is perpetrated by way of any Malware;

6.1.4. any disclosure of any information which You have consented to Us collecting, using or disclosing or where such collection, Use or disclosure is permitted or required to be disclosed under the applicable laws in Malaysia.

7. Miscellaneous

7.1 Subject to Compliant with Shariah, we reserve the right to add, delete, vary or amend any of the provisions stated herein.

7.2 You hereby agree that such addition, deletion, variation or amendment ("the Amendment") must be communicated and brought to Your attention at least 30 calendar days prior to the effective date.

7.3 You hereby agree that the Amendment may be communicated and brought to Your attention by any of the following modes:

7.3.1 Display of notices in Our premises or website where the detail provisions regarding the Amendment may be provided in the notice itself or may be provided to You upon Your request;

7.3.2 By a notice being sent by Us to Your last known address;

7.3.3 Advertised in the newspaper of Our choice;

7.3.4 Via electronic mail; or

7.3.5 By any other means of notification selected by Us.

7.4 You hereby undertake to regularly check Our website or notice at the branches to keep updated on any update on terms and conditions and product features and agree to be bound by the new terms and conditions as the case may be.

7.5 These Terms shall be construed in accordance with the laws of Malaysia and You agree to submit to the non-exclusive jurisdiction of the courts of Malaysia.