

FAQ : AL-AWFAR HARIMAU MALAYA EXCLUSIVE TUMBLER CAMPAIGN**1. What is Al-Awfar Harimau Malaya Exclusive Tumbler Campaign?**

Al-Awfar DuitNow Harimau Malaya Exclusive Tumbler Campaign allows customer to get an exclusive tumbler by invest a minimum amount RM 2,000 to a Bank Islam Al-Awfar account.

2. Who can participate in this campaign?

Customers of Bank Islam, both new and existing, who hold an Al-Awfar account, are eligible to participate.

3. When the campaign period?

The campaign period as below :

Round	Campaign Period
1	24 June 2024 – 30 June 2024
2	25 July 2024 – 31 July 2024
3	25 August 2024 – 31 August 2024

4. How can I participate / join this campaign?

To take part in this campaign, you need to make placement of a minimum of RM 2,000 to your Bank Islam Al-Awfar account during the campaign period, with the transferred funds kept in the account for a duration of 7 days.

5. Do I need to inform Bank Islam branch when the fund has been place through online?

Yes, you are required to complete the Memorandum of Acceptance (MOA) form at nearest branch.

6. Can I fill up the Memorandum of Acceptance (MOA) form through online?

You can complete the Memorandum of Acceptance (MOA) form by download the form at <https://www.bankislam.com/campaigns/al-awfar-harimau-malaya-exclusive-tumbler-campaign/> and upload via the provided link <https://ezxcess.bankislam.com.my/leads/alawfarhmalaya>

7. I wish to withdraw / cancel the hold amount before completion of hold period (7 day) . Is it allowable?

Yes, but customer will not entitle to get the tumbler at the end of campaign period.

8. How to withdraw / cancel the hold amount before completion of hold period?

Cancellation can be done at any preferred Bank Islam branches.

9. Can I get more than 1 tumbler?

No, you can only get one tumbler per campaign round.

10. Can I join for next campaign round?

Yes, customer allowed to do so.