



# JOINT PROMOTION BANK ISLAM x GINTELL (M) SDN BHD (1 JANUARY 2024 – 31 DECEMBER 2024)

# **Promotion Terms & Conditions**

## **Promotion**

Package A (RM12,988.00)

DéSpace Moon-X Massage Chair

Free Gift: G-Vibo Plus Portable Handheld Massager, G-Scale & G-Finey EZ Energy Beauty Bar

Promo Code: BIS12988

Package B (RM4,988.00) DéVano X Massage Sofa

Free Gift: G-Beetle EZ Foot Massager & G-Scale

Promo Code: BIS4988

Package C (RM1,488.00) SporTrek Plus Treadmill

Free Gift: G-Vibo Plus Portable Handheld Massager & G-Scale

Promo Code: BIS1488

Package D (RM1,988.00)

G-Phyxio

Free Gift: G-Mobile LUX Massage Cushion & G-Vizee Eye Beauty Massager

Promo Code: BIS1988

### GINTELL (M) SDN BHD TERMS AND CONDITIONS

### Payment Policy

- 1) Payment must be made with Bank Islam Card-i (Debit Card-i or Credit Card-i)
- 2) Goods will be delivered once full payment received.
- 3) Payment made is not refundable after confirmation unless product sent is not in condition promised and the company reserves the right to examine and conclude final result at any circumstances in these cases
- 4) Instalment Payment Plan (IPP) is available for purchase via Bank Islam Credit Card-i only and subject to six (6) months to thirty six (36) months tenure.

## **Shipping Policy**

**Free of charge** for single location. Additional charges will be levied for second location. This only applicable to Peninsular Malaysia and East Malaysia address.





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## **GINTELL (M) SDN BHD TERMS AND CONDITIONS**

## **Product Policy**

- 1) Warranty does not cover for internal electrical and mechanical parts against manufacturing defects for commercial used purpose.
- 2) 2 years warranty only cover for massage chair internal electrical parts against manufacturing defects.
- 3) 1 year warranty only cover for treadmill internal electrical parts against manufacturing defects.
- 4) The warranty does not cover damages caused by intentional, negligent, misuse of product and exterior parts and casings.
- 5) The warranty does not cover if damaged is directly cause by lighting, natural disasters, household pests' attacks, wrong voltage, flood, fire, theft, negligence, accidents, improper installation or improper maintenance or used not in accordance with the operation instructions furnished by GINTELL.
- 6) The colour/stock of items are subject to availability.

# **GENERAL TERMS AND CONDITIONS**

- 1) Eligible Cardmembers are advised to read and understand these Terms and Conditions before participating in any of our campaigns and / or promotions.
- 2) The Terms and Conditions herein contained are in addition to and without prejudice to the Product / Facility terms and conditions. In the event of any inconsistency between these terms and conditions, these Terms and Conditions shall prevail with regards to this Campaign / Promotion.
- 3) The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia and the customers agree to submit to the jurisdiction of the Courts of Malaysia.
- 4) For more information, please visit Bank Islam branches or call our Contact Centre & Customer Care at 03 26 900 900 or visit our website at https://www.bankislam.com

## **DISCLAIMER**

- 1) Bank Islam shall not be responsible or liable for any claims, loss or damage whatsoever, resulting from or in connection with this promotion.
- 2) Bank Islam's prevailing terms and conditions governing the use of Bank Islam Card-i shall continue to apply in addition to the terms and conditions of this promotion.
- 3) Cardmembers are advised to observe the Shariah principles while enjoying this promotion.
- 4) Promotion is subject to the terms and conditions of respective merchant.
- 5) Payment must be made by using the Bank Islam Card-i.
- 5) In the event of any dispute relating to any promotion, the decision of the merchant is final.
- 7) This is a promotion by Gintell (M) Sdn Bhd. There is no Bahasa Malaysia version available for these Terms and Conditions.
- 8) Cardmembers are advised to visit <a href="https://www.bankislam.com/promotions/">https://www.bankislam.com/promotions/</a> for further information on the promotions.